



Biography

Susan Shaw

Susan is currently employed as Business and Enterprise Manager in the Economic Development unit of Richmond Council and her key responsibilities cover the areas of BID development; town centre management, inward investment, business support, growth and retention.

As a specialist in business growth and development, she has previously been employed in a wide range of roles and organisations including South London Business where she was Director of International Trade and Business Partnerships; the London Development Agency where she headed up the Business Growth and Development Team; LB Croydon where she was Croydon Town centre Manager for 3 years; two Training and Enterprise Councils and the National Economic Development Office. She also has previous experience as a self-employed business consultant.

She has an MSc in Industrial Relations and Personnel Management and is a member of the Chartered Institute of Personnel and Development; the Richmond and Croydon Chambers of Commerce; and the Association of Town and City Management.

Other current roles include Board membership of the Historic Croydon Airport Trust; Revive and Thrive; and the Wandsworth/Richmond LA Pension Scheme.

